



Beavertail Products, LLC Warranty Statement

Note: Warranties will not be honored without original receipt of purchase.

Beavertail Products stands behind all of our quality products and we warrant to any original owner that we will repair or replace at our discretion, any product found to be defective due to a manufacturing defect for the stated period by product or a period of 2 years for aluminum boats and 1 year for trailers from the in service date.

Warranty repairs will be made without charge by Beavertail Products or an authorized dealer. Transportation/shipping charges to and from Beavertail Products, LLC or an authorized dealer, are the responsibility of the customer. All other obligations or liabilities, including loss of use, inconvenience, commercial loss and consequential damages are hereby excluded. The manufacturer's warranty does not apply to any products that have been subjected to an accident, adjustment, improper installation, misapplication, misuse, modification, neglect, repair, including but not limited to improper maintenance, or use of unauthorized parts or attachments.

Before returning any products, you must first contact a Beavertail Products Customer Service Representative and request a RMA (Return Material Authorization). Products returned without obtaining a RMA will be rejected.

To obtain the RMA, email our Customer Service Department : customerservice@exploreios.com. Customer Service hours are 8am to 3pm, Monday through Friday, CST. All returns must be properly packaged, and if the product is not being returned due to a manufacturer's defect, it is subject to a 15% restocking fee and all freight cost incurred are the responsibility of the customer.

After acquiring the RMA, all products / parts must be promptly returned , with the original receipt of purchase, to:

**Beavertail Products, LLC
Attn: RMA#XXXXX
411 West Congress St.
Maple Lake, MN 55358**